## **HOW TO: USE TENDTO'S MOBILE ALERTS**

Avoid surprises and unwanted fees with text message alerts sent right to your phone. With Tendto's Mobile Alerts, you can stay on top of your finances, deter fraud, receive account alerts on transactions and more!

To enable Tendto Mobile Alerts, you must first enroll for them through Online Banking in the Self Service tab or by speaking to a Tendto team member. You will need to input your mobile phone number and service provider.

After receiving a Mobile Alert, you can proceed with Text Banking directly back to the number the alert is received from - 61802. Make sure to save the 5 digit code as a contact for future reference.

## < MOBILE ALERT OPTIONS >

Cleared Check – notification when a check has cleared Deposit Transaction – notification when a deposit is made to a savings or checking account for an amount > \$X.XX

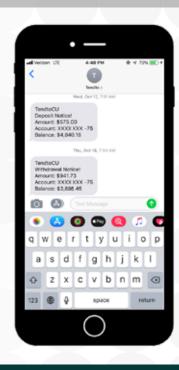
**Electronic Transaction –** notification when an electronic transaction is made from a specific company **High Balance –** notification when savings or checking account balance is > \$X.XX

**Loan Payment Due –** notification with loan account number on payment due date

**Loan Payment Late –** notification when loan payment is past due

**Low Balance –** notification when savings or checking account balance is < \$X.XX

**Withdrawal Transaction –** notification if a withdrawal is made from savings or checking account > \$X.XX (cash, transfer, debit card, ATM)



## **BE ALERTED WHEN:**

- You have gone above or below a pre-determined balance
- Specific account activity has occurred
- A transaction above or below a specified level has posted
- · Your loan payment is past due
- And more!

## **IMPORTANT INFORMATION**

- Available 24/7
- FREE service from Tendto
- Standard text and data rates may still apply
- To view the full Terms of Service and Privacy Statement, visit tendtocu.com



