# WE'RE MAKING AN **UPGRADE!**

In June 2022, we're moving to a new debit card provider in order to offer you additional benefits and security features. Your new debit card along with instructions will be sent to you soon!

### YOUR DEBIT CARD AND PIN WILL CHANGE

Use your new card on June 13. To avoid a disruption in service, after June 13, be sure to provide your new debit card number to any businesses that charge your card for recurring or automated payments.

### AN ADDED LAYER OF PROTECTION

We're adding some new features inside our Tendto Mobile App for your new debit card.

We'll send alerts when your debit card is used so you can quickly detect unauthorized activity. You can choose the type of alerts to receive and when.

#### Alerts include:

- Purchases exceeding thresholds you set.
- Online or phone purchases.
- Suspicious or high-risk purchases.

You'll also be able to turn your debit card on and off in the app, which is a helpful feature if you misplace or lose your debit card!

### **EXCITING NEW FEATURES**



You'll have access to a nationwide network of ATMs — get the cash you need at any Privileged Status® ATM and avoid ATM fees.



Soon, your new card will offer mobile wallets. Register your new debit card in Apple Pay®, Google Pay™ or Samsung Pay® for an easy and secure payment experience.



You'll receive text or phone call alerts if suspicious activity is seen on your debit card from these numbers:

Text message: 72718 Phone call: 855.219.5399

## THANK YOU FOR BEING A VALUED MEMBER!



